After FEMA:
The Children's Micro-Community Recovery Playbook

All Recovery Is Local.
And Children Are The Goal of Recovery

Children are among the most vulnerable populations in any disaster. Their safety depends not only on first responders but also on a web of families, educators, healthcare workers, faith leaders, and local organizations acting together. Full recovery depends on getting our children back to normal.

This guide defines dozens of concrete actions coordinated across local organizations that specifically support children in recovery --- and could do so better by using SpotOnResponse.

These actions form a micro-community to coordinate resources to protect and recovery our smallest voices.

Introduction

Protecting the Smallest Voices: A Shared View for Children's Recovery

Children are among the most vulnerable populations in any disaster. Their safety depends not only on first responders but also on a web of families, educators, healthcare workers, faith leaders, and local organizations acting together.

The *After FEMA Community Recovery Playbook* was created to help every community rebuild capacity for coordination when national systems fall short. This edition extracts those organizations that protect, educate, and care for children — the *smallest voices* whose needs echo across every sector when disaster strikes.

Recovery is more than restoring power or clearing debris. It is restoring *continuity of care* — keeping classrooms open, reconnecting families, ensuring nutrition, and preserving a child's sense of security. Communities that coordinate these actions recover faster, because they see the whole picture together rather than in fragments.

SpotOnResponse makes that coordination possible. It provides a common operating view that any school, clinic, childcare center, or nonprofit can use — on a phone or computer — to share what they see, what they need, and what they can offer. It links every organization that serves children into one connected micro-community for recovery.

That's why we created *After FEMA: The Children's Micro-Community Recovery Playbook*.

It helps communities:

- Assemble their recovery partnerships among businesses, governments, and nonprofits to support children's recovery.

- Assess and map children's recovery landscape – risks, resources, roles – before disaster hits.

- Enable each organization to self-report status during a crisis to trigger the right help and monitor the community's return.

- Prioritize children-support organization in the public and private sector reopening—not just as a goal, but as a shared responsibility of governments and other partners.

- And above all: **share information freely among the children's micro-community recovery partners** to support mutual aid and rapid action.

The Playbook complements emergency response by focusing on the next critical phase: **rebuilding everyday life.**

How to Use This Playbook
Each entry in this playbook was selected to represent child-support organizations commonly found in American communities. Each profile outlines how that group can prepare for and participate in

community recovery using **SpotOnResponse** — a mobile app and web application built for local coordination.

Every profile follows a three-part structure:

- **Coordinate in Advance** — How the organization prepares to speed their own recovery and establish connections across the community before disaster strikes.

- **Communicate During Events** — How the organization type shares operational updates in real time.

- **Cooperate to Recover** — How an organization joins the wider effort to restore services and reopen to support the childre. This is our focus.

Each section is packed with **actionable tasks** tied directly to SpotOnResponse features. These aren't generic tips. They are built from field experience and powered by the actual tools used inside SpotOnResponse.

What It Looks Like in Practice

Here's how you start:

1. **Connect the right partners.** This Playbook shows you which organizations sustain the community every day and what each can do to fill FEMA's absence in an emergency.
2. **Equip them with SpotOnResponse.** Use ready-made templates for plans, rosters, road closures, shelter maps, and more — or build custom forms in minutes. It's fast, intuitive and yes... even a 12-year-old can help.
3. **Practice like it matters.** SpotOnResponse is always with you. Push notifications let you run mini-drills. Responders and organizations check in, share updates, and coordinate actions anytime, even over morning coffee. And most importantly, with each drill you are building a digital map of risks and capabilities of everyone in the community.

The result? A constantly learning, always-ready local network of the organizations which must rebuild quickly for the community to recover.

What You Need

A smartphone, tablet, or computer—whatever your team already uses.

And just one sponsor.

For $1,000/year, any business, nonprofit, chamber, or civic group can join the **SpotOnResponse Business-Community Partnership** and unlock **100 free user licenses** to equip your community.

This Playbook shows you how to build your team, share the workload, and strengthen your community's ability to recover when it matters most.

Let's get started.

Jim Morentz
Founder, SpotOnResponse LLC

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About The Playbook (V3)

This Playbook was extracted from *After FEMA Community Recovery Playbook* which was developed through an iterative collaboration between human authors and artificial intelligence. Human experts crafted prompts, guided content development, and validated all outputs. AI helped speed up the research and organize a mountain of content, but real people did the final work. Every section was reviewed, revised, and finalized by humans.

The responsibility for accuracy, utility, and relevance lies fully with the human authors. So if it's useful, credit the team. And if it misses the mark somewhere? That's on us too.

—The SpotOnResponse Team

☐ Organization Type: Healthcare & Human Services

Child-serving health and social service providers safeguard children's physical and mental health, connect families to essential supports, and maintain continuity of pediatric care throughout disaster recovery.

Coordinate in Advance

Register service sites, referral networks, and continuity plans.

- ☐ Register WIC/SNAP outreach, child nutrition programs, and family resource centers as IOIs for coordinated coverage.
- ☐ Map pediatric clinics, school-based health centers, child-welfare intake points, shelters, and family service hubs with contact data.
- ☐ Upload surge protocols and patient triage plans in mobile app.
- ☐ Identify services by specialty to streamline referrals and mutual aid.

Communicate During Events

Alert partners and clients to health status, hours, and access changes.

- ☐ Post child-specific alerts on clinic hours, vaccine/medication availability, formula/diaper supplies, and safe-care locations.
- ☐ Notify cross-sector partners (schools, childcare, shelters, youth programs) of health risks, mobile clinic deployments, and service expansions.
- ☐ Share family-facing public health advisories (boil water, air quality, heat/cold exposure) tailored for infants, children, and youth with special health needs.

Cooperate to Recover

Support whole-community recovery by coordinating health, shelter, and social services.

- ☐ Support child-centered recovery by coordinating health, shelter, and social services.
- ☐ Share recovery progress by service type (mental health, nutrition, child care).
- ☐ Coordinate with housing providers and emergency shelters to close access gaps for families with children (cribs, quiet rooms, lactation spaces, safe play).
- ☐ Log family feedback through mobile forms/surveys, including follow-up for missed pediatric appointments and continuity of therapies.
- ☐ Monitor immunization catch-up, developmental screenings, and behavioral health access to guide sustained recovery services.
- ☐ Enable real-time referrals between clinics, school nurses, food programs, helplines/211, and child protective services as appropriate.
- ☐ Track outreach trends to prioritize neighborhoods with compounding child vulnerability (displacement, disability, language access, transportation).

☐ Organization Type: Food Banks & Pantries, Food Rescue & Recovery Organizations

Food banks and meal providers are frontline recovery assets. They fill hunger gaps and distribute nourishment during sheltering, response, and rebuilding. By paying special attention to children, these organizations may be able to identify those at risk faster.

Coordinate in Advance

Track food distribution hubs, kitchens, distribution sites and recovery zones to manage donations and supply access.

- ☐ Register food storage and prep sites with contact details and hours.
- ☐ Register each location as an IOI and preload drop-off schedules and stock tracking templates.
- ☐ Upload maps of service zones and mobile delivery routes.
- ☐ Preload menus and dietary info into mobile-accessible templates.

Communicate During Events

Alert partners, donors, and recipients of changes in availability or delivery plans.

- ☐ Send real-time updates on food type, quantity, and delivery changes.
- ☐ Check in teams at distribution points to confirm staffing and access.
- ☐ Alert partner organizations that provide volunteers to shifts in demand or shortages.

Cooperate to Recover

Support food security during recovery by coordinating resources, distribution, and neighborhood outreach.

- ☐ Coordinate bulk food drop-offs with housing and health providers serving families with children and youth programs.
- ☐ Map high-need zones and delivery gaps using real-time status reports.
- ☐ Use IOIs to reflect site readiness and food types available, including infant formula, baby food, child-friendly meals, and allergy-safe options.
- ☐ Upload intake logs, distribution rules, and inventory reports to DOIs.
- ☐ Check in staff and volunteers at each distribution point.
- ☐ Post SpotReports about shortages, spoilage, or donation surges, highlighting child-specific items (formula, diapers, wipes, pediatric medications).
- ☐ Map food availability by type, neighborhood, and unmet need.
- ☐ Track inventory distribution and delivery frequency to optimize coverage for households with children and align schedules with school hours.
- ☐ Enable resident feedback forms to identify unmet food access needs.
- ☐ Support local farms and food hubs by integrating community supply chains.

☐ Organization Type: Hospitals & Health Systems

Hospitals and clinics are anchors of disaster response and long-term recovery. Their functionality directly affects survival, stability, and population return.

Coordinate in Advance

Pre-map facilities, triage plans, and critical infrastructure dependencies for phased recovery and capacity coordination..

- ☐ Upload surge capacity plans, contact rosters, and facility maps.
- ☐ Map trauma centers, specialty units, and outpatient services by function.
- ☐ Define critical utilities (power, water, network) for priority restoration coordination.

Communicate During Events

Share live updates on care site status, capacity data, health system updates and emergency operations.

- ☐ Post updates on bed availability, ER diversion status, and medical needs.
- ☐ Use SpotReports and Announcements to notify partners of ER status, diversion alerts, or contamination issues.
- ☐ Check in staff and volunteers across shift rosters using mobile tracking.
- ☐ Alert EMS, public health, and recovery partners to hazards or access issues.

Cooperate to Recover

Coordinate health system recovery through site-level tracking, cross-sector coordination, personnel check-ins, and resource visibility.

- ☐ Coordinate pediatric patient transfers and family-centered discharges (NICU/PICU/pediatrics) to reduce strain on facilities and ensure continuity of children's care, medications, and equipment.
- ☐ Track pediatric supply and staffing shortfalls using real-time map updates (child-sized equipment, pediatric meds/dosing, formula/diapers, child-life specialists, pediatric RNs, behavioral health).
- ☐ Track reopen status and triage functions across sites using IOIs and filters.
- ☐ Submit SpotReports showing damage or operational alerts from field staff.
- ☐ Upload pediatric surge protocols, neonatal/pediatric transfer agreements, guardian-consent/reunification workflows, and mutual aid files to DOIs.
- ☐ Enable mobile check-ins for personnel redeployment and accountability.
- ☐ Map health system capacity and partner coordination zones post-event.
- ☐ Integrate pediatric facility status into broader recovery dashboards and public messaging for families (hours, access routes, visitation rules, RSV/flu alerts, telehealth options).
- ☐ Support community health stabilization for children through school-based clinics, mobile pediatrics, immunization catch-up, developmental screenings, and data sharing with public health.

☐ Organization Type: Rural Health Clinics & Federally Qualified Health Centers (FQHCs)

Rural clinics and FQHCs are health anchors for underserved populations. Their recovery supports equity and continuity in hard-to-reach areas.

Coordinate in Advance

Register site capabilities, clinic sites and service regions, backup systems, and outreach capacity.

- ☐ Use IOIs for clinic locations and Business Status for clinic profiles with staffing models and emergency care capabilities.
- ☐ Map telehealth availability and broadband limitations affecting access.
- ☐ Preload mobile health deployment protocols and contact rosters.

Communicate During Events

Notify partners and communities of service availability, closures, or resource shortages, and mobile unit locations.

- ☐ Use SpotReports to update vaccine status, provider availability, or surge needs.
- ☐ Post reopening status, hours, and contact info across clinic network.
- ☐ Check in staff and mobile teams by site to confirm operational readiness.
- ☐ Notify county and state partners of clinic capacity and client load.

Cooperate to Recover

Coordinate equitable recovery by mapping access, health needs, and service continuity through rural health access and workforce coordination..

- ☐ Track pediatric care trends and recovery health impacts by neighborhood or client type (infants, children with special health care needs, adolescents).
- ☐ Coordinate with transportation and housing providers for service referrals.
- ☐ Track operating clinics, outreach zones, and staffing using IOIs.
- ☐ Upload treatment protocols, intake forms, and referral lists to DOIs.
- ☐ Check in field providers and mobile unit teams by visit site, noting child-serving roles, language access, and accessibility accommodations.
- ☐ Post SpotReports for pediatric demand surges, treatment gaps, or patient alerts (immunization catch-up, asthma exacerbations, RSV/flu spikes).
- ☐ Map care access by specialty, region, or coverage gaps.
- ☐ Map telehealth utilization and gaps to support digital inclusion strategies.
- ☐ Document field activity and unmet child/family needs using secure mobile forms with age bands and privacy flags.
- ☐ Support outreach to migrant, indigenous, uninsured, and homeless children and families with interpreters, cultural liaisons, and linkage to child benefits.

Organization Type: Childcare Centers & Early Learning Providers

Childcare services help parents return to work and stabilize family life. Their recovery accelerates workforce recovery and social-emotional healing.

Coordinate in Advance

Register organization representing licensed providers to obtain updates on facility status and reopening plans.

- ☐ Identify each childcare facility as an IOI and use MyPlans to store reentry plans.
- ☐ Upload readiness checklists and daily reopening procedures.
- ☐ Identify centers with generator access, outdoor space, or shared services.
- ☐ List educator contact info and class sizes in mobile-access directories.

Communicate During Events

Provide real-time visibility on access, staffing, and health protocols.

- ☐ Post updates about hours, curriculum shifts, and staffing changes.
- ☐ Use SpotReports to show childcare availability and upload tagged photos of conditions.
- ☐ Notify parents and employers of delays or re-enrollment windows.
- ☐ Check in staff for credential verification and safety tracking.

Cooperate to Recover

Support agencies' recovery by tracking openings, delays, damage. availability and coordinating services.

- ☐ Assign reopen phases using IOI status markers and filters for infant, toddler, preschool, after-care programs, and special-needs services.
- ☐ Upload inspection forms (playground, water/air quality, safe-sleep), guardian-consent/medication waiver templates, and restaffing needs (child–staff ratios, substitute pools, background-check status) to DOIs.
- ☐ Submit SpotReports for damage documentation or sanitation issues in child-specific areas (food prep, diapering/changing, nap rooms, sensory spaces).
- ☐ Track children's service coverage by checking in caregivers per site.
- ☐ Map facility openings and identify equity gaps in access to care.
- ☐ Map reopening progress and availability by neighborhood.
- ☐ Coordinate with employers, school districts, and family services (WIC, Head Start/Early Head Start, IDEA Part C/B) to close child-care access gaps.
- ☐ Log service interruptions and family needs using mobile forms.
- ☐ Share access gaps and unmet children's needs with recovery coalitions and child-serving partners (211/helplines, CPS, pediatric clinics).
- ☐ Enable early learning surveys and recovery feedback from caregivers.

⬜ Organization Type: Community Centers/YMCA/Rec Centers

Community centers and YMCAs offer shelter, services, and physical spaces for recovery coordination. They are trusted hubs that adapt to neighborhood needs.

Coordinate in Advance

Map spaces, programs, and surge capacity of locations offering shelter, aid, or community programs..

- ⬜ Upload readiness plans for sheltering, child care, or meal distribution.
- ⬜ Register center sites as IOIs by service offerings and accessibility features.
- ⬜ List staff contacts and facility roles in mobile-access directories.

Communicate During Events

Notify residents and partners about reopening, hours, or available service for shelters or activities.

- ⬜ Notify partners and residents of shelter activation or hours of operation.
- ⬜ Use SpotReports to share status updates, alerts, or event schedules.
- ⬜ Check in volunteers and staff for real-time situational awareness.
- ⬜ Alert other providers when capacities change or special services are needed.

Cooperate to Recover

Drive neighborhood-level recovery through human services, respite, and neighborhood stability.

- ⬜ Coordinate with schools, housing agencies, and aid groups to reach families with children, aligning after-school care, tutoring, youth programs, and child-safe spaces.
- ⬜ Share data on resident needs and service usage trends post-disaster.
- ⬜ Track center reentry progress with IOI status tags.
- ⬜ Upload flyers, access protocols, and wellness programs to DOIs.
- ⬜ Check in staff and volunteers for shift visibility and safety.
- ⬜ Post SpotReports for visitor trends, service demand, or outages, highlighting impacts on children's programs, homework labs, and family services.
- ⬜ Map active centers and community engagement across neighborhoods, indicating youth participation, safe-play locations, and supervised study areas.
- ⬜ Enable mobile surveys to capture feedback on unmet neighborhood needs.
- ⬜ Map location-based progress and access equity across service zones, identifying after-school and weekend service deserts affecting children and teens.
- ⬜ Host coordination meetings and recovery events with local organizations.

⬜ Organization Type: K–12 Schools or School Districts

Schools are central to child wellbeing, family stability, and workforce recovery. Their reopening signals progress and supports community healing.

Coordinate in Advance

Map campuses, bus yards, and service centers to plan for phased reopening.

- ⬜ Map school buildings with generator status, shelter use, and tech resources.
- ⬜ Use IOIs to represent each site; preload MyPlans with rosters, health protocols, and cleaning logs.
- ⬜ Upload class rosters, food service plans, and emergency protocols.
- ⬜ Identify schools with language services, disabilities programs, or aftercare availability.

Communicate During Events

Keep schools informed so they can keep parents, staff, and partners informed about access, closures, reopenings, safety, and curriculum updates.

- ⬜ Post school reopening timelines and facility readiness status.
- ⬜ Use specialized SpotOnResponse data collector for school safety to post site status, urgent updates, or transportation issues.
- ⬜ Notify families and transit providers of changing schedules.
- ⬜ Check in staff to verify assignments, availability, and credential status.

Cooperate to Recover

Support student and staff return and recovery by restoring and reporting to partners learning, nutrition, and support services.

- ⬜ Coordinate with food banks, mental health providers, and family services.
- ⬜ Map learning loss recovery zones and access equity challenges.
- ⬜ Use IOIs to track building readiness and reentry by phase.
- ⬜ Upload school safety plans, inspection logs, and reopening policies to DOIs.
- ⬜ Check in staff and custodial teams during recovery shifts.
- ⬜ Post SpotReports on damages, access issues, or high-need student trends.
- ⬜ Map access to open schools, family support zones, and transportation corridors.
- ⬜ Support displaced students with re-enrollment and transportation help.
- ⬜ Track facility repairs and classroom access by building and grade level.
- ⬜ Enable surveys and feedback loops from caregivers and teachers.

⬚ Organization Type: Libraries

Libraries are trusted community spaces with technology, programs, and staff who support navigation of recovery resources and offer internet access.

Coordinate in Advance

Catalog library branches service capacity, public access tools, outreach vehicles, and digital literacy programs.

- ⬚ Map library sites with generator access, Wi-Fi, and safe space ratings.
- ⬚ Upload guides for disaster recovery programs and digital navigation.
- ⬚ List librarians trained in information assistance or social referrals.

Communicate During Events

Notify communities of open branches, updates on hours, resource guides, and connectivity tools.

- ⬚ Post operating hours and available services across platforms.
- ⬚ Use SpotReports for access updates, programming alerts, or technology needs.
- ⬚ Alert patrons and partners to programming changes or service gaps.
- ⬚ Check in staff to track safe access, building conditions, and services offered.

Cooperate to Recover

Support education and civic recovery through mapped service restoration and engagement tracking.

- ⬚ Support housing or health agencies with application stations and info desks for families with children (school enrollment/records, WIC/SNAP for kids, childcare subsidy info, immunization/clinic sign-ups).
- ⬚ Track resource usage and gaps by population or neighborhood with child/youth breakouts (age bands, disability supports, language access, students without devices or home internet).
- ⬚ Track phased library reopening status using IOI fields, including child-friendly areas (children's room, teen zone, homework/quiet rooms, sensory-friendly spaces) and supervised hours.
- ⬚ Upload event flyers, learning materials, and safety notices to DOIs.
- ⬚ Check in staff, digital navigators, or outreach workers.
- ⬚ Post SpotReports on visitor activity, IT needs, or service delays, highlighting student impacts (device lending shortages, printing for assignments, testing/college-app deadlines).
- ⬚ Map library service density, access equity, and community impact.
- ⬚ Host recovery support groups or public Q&A sessions.
- ⬚ Coordinate with local nonprofits to offer mobile services or pop-ups for children and teens (homework hubs, story time in shelters, makerspace activities, tutoring), aligned with school partners.
- ⬚ Log digital inclusion progress using user surveys or internet access stats , tracking students served, device/hotspot lending for families, and bandwidth/quiet-space availability.

☐ Organization Type: Parks & Recreation Departments

Children naturally gravitate to parks and recreation areas. Their departments manage open spaces, community facilities, and essential public assets that contribute to physical and emotional recovery.

Coordinate in Advance

Register public parks, trails, and facilities to prioritize debris removal and safe reopening and to support recovery use and access

- ☐ Upload maps of parks, trails, and facilities with power, access, or shelter roles.
- ☐ Use IOIs for mapped recreation zones and safety inspection dates and closure protocols.
- ☐ Register staff roles and equipment (trucks, chainsaws, cleaning gear).
- ☐ List accessible spaces that may serve as cooling centers or distribution hubs.

Communicate During Events

Update residents on trail access or closures, park conditions, or recreational programming.

- ☐ Post closures, reopenings, and service alerts across mapped locations.
- ☐ Use SpotReports for damage reports, cleanup updates, or usage restrictions.
- ☐ Notify partners about shared space availability for coordination or relief.
- ☐ Check in field staff and share work assignments in real time.

Cooperate to Recover

Strengthen recovery by offering safe spaces, health and public access recovery services, and local coordination points.

- ☐ Coordinate with aid groups to provide child-focused food, supplies, and supervised childcare support in park buildings, including quiet/sensory rooms, lactation spaces, and stroller-friendly access.
- ☐ Use IOIs to reflect park reopening phases and child safety status (playgrounds, splash pads, sports fields, safe routes to schools/childcare).
- ☐ Upload cleanup plans, signage templates, and inspection reports to DOIs.
- ☐ Check in rangers, cleanup crews, youth-program leads, and volunteers at event points, noting child-safeguarding clearances/training where required.
- ☐ Post SpotReports about playground safety, fallen trees, or usage surges.
- ☐ Map public amenity recovery and neighborhood access equity for child-serving spaces (playgrounds, restrooms with changing tables, shaded areas) and identify service deserts near schools/childcare.
- ☐ Enable public programs and events to support morale and community cohesion.
- ☐ Track recovery activities held in park spaces by date and audience.

- ☐ Log damages, cleanup timelines, and resource needs via mobile forms, flagging child-specific hazards (broken equipment, sharps, downed lines, unsafe fencing) and priority repairs around play areas.
- ☐ Partner with public health and housing teams for child-centered outreach in open-air spaces (immunization/clinic pop-ups, nutrition programs, backpack/school-supply drives, mobile library/story time).

☐ Organization Type: Faith-Based Organizations/Houses of Worship

Churches and faith-based groups provide emotional support, community resources, and trusted leadership during and after disaster events. They especially provide stability, counseling, and material aid to children and families.

Coordinate in Advance

Map sanctuary buildings, shelters, and support outposts and identify groups in congregations that normally support community activities and mutual aid networks.

- ☐ Upload church location to SpotOnResponse Organization Status forms and maps adding contacts, site features, and outreach team details.
- ☐ Identify facilities that can offer shelter, meals, or spiritual counseling.
- ☐ Identify buildings with generator access, kitchen space, and meeting rooms.
- ☐ List transportation or visitation programs available for members in need.

Communicate During Events

Inform congregants and partners of service availability, building safety, sheltering, volunteer opportunities or support needs..

- ☐ Post worship schedules, shelter status, and aid event notices.
- ☐ Use SpotReports to post emergency worship updates or aid distributions.
- ☐ Notify community about space availability or volunteer training.
- ☐ Share community prayer gatherings or healing events with partner networks.
- ☐ Check in volunteers and staff to track outreach readiness.

Cooperate to Recover

Contribute to holistic recovery through presence, prayer, and practical help.

- ☐ Coordinate interfaith response with other groups and civic agencies.
- ☐ Track church reentry status and outreach activity using IOIs, including readiness of child/family spaces (nurseries, classrooms, youth rooms, quiet/sensory areas) and safeguarding measures.
- ☐ Upload bulletins, reentry SOPs, and event notices to DOIs.
- ☐ Check in ministry staff, volunteers, and helpers by event.
- ☐ Post SpotReports about facility status or unmet congregational needs, highlighting child-specific items (diapers, formula, school supplies) and pediatric counseling referrals.
- ☐ Map service activity, attendance trends, and recovery engagement.
- ☐ Host shared recovery meals, grief services, or wellness events.
- ☐ Support undocumented or displaced residents via trusted relationships, prioritizing family reunification, school enrollment/records assistance, and immunization catch-up for children.
- ☐ Track supplies, food distribution, and spiritual care reach by area, including child-specific items and services for teens.

☐ Organization Type: Immigrant & Refugee Organizations

Children in immigrant and refugee communities need help to navigate language barriers, legal challenges, and recovery access, ensuring equitable support and inclusion.

Coordinate in Advance

Map service hubs, outreach zones, trusted providers, cultural liaisons, language services, and at-risk populations by area to enable culturally aligned recovery.

- ☐ Upload staff and volunteer rosters with language and cultural competencies.
- ☐ Map communities served and key facility locations across neighborhoods.
- ☐ List legal aid partners and housing support resources in shared directories.

Communicate During Events

Update community members on recovery services, legal help, or safety conditions in native languages.

- ☐ Use SpotReports for alerts on document clinics, resettlement coordination, or interpretation needs.
- ☐ Post multilingual updates about shelter, health care, and assistance access.
- ☐ Check in with outreach workers and community leaders to verify response reach.
- ☐ Notify agencies of concerns affecting undocumented or non-English speaking groups.

Cooperate to Recover

Ensure inclusion by connecting needs, services, and trusted communication.

- ☐ Coordinate culturally sensitive aid delivery and translation support for families with children, ensuring child-safeguarding practices and parent/guardian comprehension at every touchpoint.
- ☐ Track outreach efforts and engagement levels by language and region.
- ☐ Track status of trusted centers and hubs using IOIs and filters, noting readiness of child-friendly spaces (nurseries, homework/quiet rooms, sensory-friendly areas).
- ☐ Upload translated materials, flyers, and form packets to DOIs.
- ☐ Check in community navigators and case managers in the field, recording child-protection clearances/training, language skills, and assignments to school/childcare/shelter sites.
- ☐ Post SpotReports to flag service gaps, child-safety misinformation, or high-need areas (immunization clinics, school opening/closure changes, pediatric care access).
- ☐ Map access equity, service density, and language coverage.
- ☐ Support family reunification efforts with mobile intake tools capturing guardian contacts, custody/authorized pick-ups, preferred language, and school/health record needs.
- ☐ Enable real-time referrals to housing, legal, or social services for families with children (school enrollment/IEP support, childcare, CPS/kinship care, youth mental health).
- ☐ Log community concerns and response feedback to guide equitable planning.

☐ Organization Type: Neighborhood Watch/Community Safety Groups

Community safety teams need to pay special attention to children. While they normally contribute local knowledge, emergency monitoring, and public trust during disaster response and recovery, children should be a focus.

Coordinate in Advance

Map watch zones, team rosters, emergency response contacts, and contact trees for situational awareness and coordination.

- ☐ Register members and define coverage zones across neighborhoods.
- ☐ Use IOIs to define patrol zones with map polygons to coordinate with activity logs.
- ☐ List local law enforcement or emergency contacts for each watch area.
- ☐ Upload check-in protocols and communication trees for recovery use.

Communicate During Events

Share safety updates, suspicious activity reports, incidents, patrol needs, and hazard alerts.

- ☐ Post alerts about hazards, access restrictions, or safety concerns.
- ☐ Use tailored intelligence data collector to post suspicious activity, blocked roads, or public safety issues.
- ☐ Check in members and log patrol observations with location data.
- ☐ Notify public safety agencies of activity requiring follow-up.

Cooperate to Recover

Support community stability and local coordination during recovery through maximal information sharing.

- ☐ Coordinate with city responders on traffic, lighting, and public hazards affecting children—prioritizing school zones, childcare routes, bus stops, playgrounds, and Safe Routes to School.
- ☐ Track patrol coverage and member presence by IOIs and filters near schools, parks, libraries, youth programs, and transit stops; align coverage with school arrival/dismissal times and evening activities.
- ☐ Upload training flyers, reporting protocols, and guidance docs to DOIs.
- ☐ Check in patrol volunteers by zone or shift, recording child-protection clearances/training, language skills, and assignments to school corridors, play spaces, and youth event areas.
- ☐ Post SpotReports for key incidents, suspicious activity, or follow-up needs.
- ☐ Map neighborhood safety indicators and coverage gaps with overlays for child-focused assets (schools, parks, rec centers) and risks (poor lighting, unsafe crossings, abandoned structures).
- ☐ Support wellness checks for vulnerable or unaccounted-for residents.

- ☐ Track damage and safety conditions during power or communication outages impacting children's spaces; prioritize temporary lighting at crossings and safe access to schools/childcare.
- ☐ Assist with recovery event logistics and crowd monitoring as requested, establishing child-safe zones, lost-child protocols, reunification points, and accessibility accommodations.
- ☐ Log and share hyperlocal safety observations to support resource targeting.

☐ Organization Type: Youth Organizations (e.g., Scouts, 4-H, Youth Sports Leagues)

Youth groups provide leadership, service, and education during recovery. Their members build morale, assist operations, and support peer readiness. Youth groups foster civic engagement and support safe community involvement.

Coordinate in Advance
Map meeting locations, program rosters, and age-specific resources.

☐ Upload troop or team rosters, leader contacts, and program resources.
☐ Identify clubhouses and training areas as IOIs with plans in MyPlans.
☐ Upload checklists, permission slips, and safety protocols to DOIs.
☐ Identify facilities for meetings, events, or emergency hosting.
☐ List service project plans that can be adapted to recovery support.

Communicate During Events
Share youth activities, service projects, and local readiness updates.

☐ Notify members of activity schedule changes or readiness drills.
☐ Submit SpotReports on group activities or changes in access.
☐ Use Announcements to deliver time-sensitive instructions.
☐ Post updates on community events and service opportunities.
☐ Check in youth and volunteers to manage safety and assignments.

Cooperate to Recover
Engage the next generation in recovery through hands-on service and support in cleanup, morale building, and community outreach.

☐ Coordinate with parks, schools, and aid sites to support child- and youth-focused recovery projects, including appropriate supervision ratios and child-safeguarding practices.
☐ Document youth-led cleanups, deliveries, or peer education events.
☐ Use Check-ins to record attendance and verify tasks.
☐ Post SpotReports to highlight youth service projects and accomplishments, noting child-safe zones and risk controls used during activities.
☐ Attach photos, sign-in logs, and stories to DOI records.
☐ Map service areas and activity locations with overlays for schools, playgrounds, libraries, and safe routes, including accessibility features.
☐ Export contributions to share with parents, schools, or sponsors.
☐ Map program participation and geographic service coverage.
☐ Enable family engagement through multi-generational service models.
☐ Track youth contributions and growth milestones through the recovery period.

☐ Organization Type: Local Fairs/Rodeo Grounds/Ag Event Venues

Children are drawn to agricultural venues. During animal sheltering, community events, and field support, unattached children and at-risk children can be monitored there during recovery. Their space and staff extend emergency capabilities.

Coordinate in Advance

Register fairgrounds, livestock facilities, and equipment storage zones and community event venues to support logistics, sheltering, or aid delivery.

☐ Upload maps of arena space, barn capacity, and RV hookups.
☐ List volunteer groups, livestock transporters, and support vendors.
☐ Identify facilities with ADA access, showers, or quarantine zones.

Communicate During Events

Inform community partners and responders about venue usage, site availability, shelter status, and resource usage restrictions, or support activities.

☐ Post updates about shelter activation, resource distribution, or closures.
☐ Use SpotReports to post schedule updates, traffic issues, or volunteer coordination info.
☐ Notify ag networks about event postponements or emergency site uses.
☐ Check in volunteers and log supply movements across venues.

Cooperate to Recover

Support rural recovery by offering infrastructure and public venues as community resources with controlled or public access and community space.

☐ Coordinate animal sheltering with county animal control or rescue teams, ensuring child-safe separation of animal areas, clear hygiene guidance for families, and pet-friendly family shelter options.
☐ Track donations, meals served, and evacuees supported by location with child/youth breakouts (diapers, formula, baby food, pediatric meds, age bands).
☐ Track venue usage and readiness by type (shelter, staging, public use), including child-safe zones, quiet/sensory rooms, lactation spaces, and supervised play areas.
☐ Upload site diagrams, event schedules, and safety protocols to DOIs.
☐ Check in logistics teams, health staff, and support crews.
☐ Post SpotReports with attendance stats, operational notes, or safety concerns.
☐ Map usage of ag event spaces for relief, coordination, or public messaging with overlays for youth services (immunization clinics, homework hubs, child-feeding sites).
☐ Enable real-time reporting from fairgrounds during disaster events.
☐ Document capacity and lessons learned to guide future emergency use, including effectiveness of child-serving layouts, staffing ratios, and communication to parents/caregivers.

Coordinate in advance.

Communicate during events.

Cooperate to rebuild.

The Business-Community Partnership Explained

The Business-Community Partnership provides free access to SpotOnResponse, the mobile-first emergency coordination platform built for government, nonprofits, businesses, and responders - for the Whole Community.

When You Sponsor SpotOnResponse, You're Powering Local Emergency Management

You're not just supporting local government — you're helping businesses, nonprofits, schools, neighborhood groups work together in real time.

One Subscription. 100 Connections. $1,000/Year.
A business, nonprofit, or civic organization sponsors SpotOnResponse for just $1,000/year. That covers 100 mobile or web app licenses, managed by the local emergency coordinator and shared across public and private partners.

Why So Affordable? Is It for Real?
In a world where government software can take months to deploy and cost thousands per user, $10/year might sound too good to be true.

Here's why it's not:

This isn't a startup.
SpotOnResponse was built for public safety, tested in real emergencies, and funded through major federal and state projects. Now, we're paying it forward — because the need has never been greater.

This isn't a basic app.
It's a full-featured emergency coordination platform with planning tools, map-based tracking, secure messaging, drills, and disaster recovery support — all ready to go, right from your phone.

And this isn't a gimmick.
Our mission is to accelerate whole community adoption. We've priced it for impact, not profit — because resilience belongs everywhere, not just where budgets allow.

Real Tech. Real Value. Real Results.
You get the same powerful tools that larger organizations pay 3–5x more to access. With this Playbook and SpotOnResponse, you'll fill the FEMA gap and be ready for whatever comes next.

Want to Sponsor a Community?
Whether you're a business leader, nonprofit director, or local official, the SpotOnResponse Business–Community Partnership gives you a way to lead — and a way to protect what matters most.

Visit www.SpotOnResponse.com to get started.